

## **Trapped Ants Privacy Policy (19.12.2019)**

Trapped Ants is a Music Band around Singer-Song Writer Niels Braeckmans. This privacy policy will explain how Trapped Ants uses the personal data we collect from you when you use our website or subscribe to our newsletter.

Topics:

- What data do we collect?
- How do we collect your data?
- How will we use your data?
- How do we store your data?
- Marketing
- What are your data protection rights?
- What are cookies?
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- What types of cookies do we use?
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- How to contact us
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### **What data do we collect?**

Trapped Ants collects the following data:

- Personal identification information (Name, email address, phone number, etc.)
- Your newsletter subscription preferences
- Any other information you send to us

### **How do we collect your data?**

You directly provide Trapped Ants with most of the data we collect. We collect data and process data when you:

- Subscribe to our newsletter or mailing lists.
- Fill out the contact form on our website.
- Voluntarily complete a customer survey or provide feedback on any of our message boards or via email.
- Use or view our website via your browser's cookies.

### **How will we use your data?**

Trapped Ants collects your data so that we can:

- Process your message or request.
- Send you our newsletter.
- Email you with special offers on other products and services we think you might like.

Trapped Ants does not share your data with anyone else without your explicit prior consent.

## **How do we store your data?**

Trapped Ants securely stores your data at home, using official and up to date present standard devices that are password protected. All mobile devices are encrypted.

Trapped Ants will keep your data for an undefined period. You can request us via e-mail to delete your personal data by writing such request to the e-mail address provided on our website.

## **Marketing**

Trapped Ants would like to send you newsletters and other information about products and services of ours that we think you might like.

If you have agreed to receive marketing, you may always opt out at a later date.

You have the right at any time to stop Trapped Ants from contacting you for marketing purposes.

If you no longer wish to be contacted for marketing purposes, please send such request to [contact@trappedants.com](mailto:contact@trappedants.com), or use the form on the website.

## **What are your data protection rights?**

Trapped Ants would like to make sure you are fully aware of all of your data protection rights. Every user is entitled to the following:

**The right to access** – You have the right to request Trapped Ants for copies of your personal data. We may charge you a small fee for this service.

**The right to rectification** – You have the right to request that Trapped Ants correct any information you believe is inaccurate. You also have the right to request Trapped Ants to complete the information you believe is incomplete.

**The right to erasure** – You have the right to request that Trapped Ants erase your personal data, under certain conditions.

**The right to restrict processing** – You have the right to request that Trapped Ants restrict the processing of your personal data, under certain conditions.

**The right to object to processing** – You have the right to object to Trapped Ants’s processing of your personal data, under certain conditions.

**The right to data portability** – You have the right to request that Trapped Ants transfer the data that we have collected to another organization, or directly to you, under certain conditions.

If you make a request, we have one month to respond to you. If you would like to exercise any of these rights, please contact us at our email: [contact@trappedants.com](mailto:contact@trappedants.com)

## **Cookies**

Cookies are text files placed on your computer to collect standard Internet log information and visitor behavior information. When you visit our websites, our web hosting service One.com may collect information from you automatically through cookies or similar technology

For further information, visit <http://www.one.com>

### **How do we use cookies?**

Trapped Ants does not use cookies on their websites. Our web hosting service may use cookies.

For further information, visit <http://www.one.com>

### **What types of cookies do we use?**

For further information, visit <http://www.one.com>

### **How to manage cookies**

You can set your browser not to accept cookies. However, in a few cases, some of our website features may not function as a result.

### **Privacy policies of other websites**

The Trapped Ants website contains links to other websites. Our privacy policy applies only to our website, so if you click on a link to another website, you should read their privacy policy.

### **Changes to our privacy policy**

Trapped Ants keeps its privacy policy under regular review and places any updates on this web page. This privacy policy was last updated on 31 December 2019.

## **How to contact us**

If you have any questions about Trapped Ants's privacy policy, the data we hold on you, or you would like to exercise one of your data protection rights, please do not hesitate to contact us.

Email us at: [contact@trappedants.com](mailto:contact@trappedants.com)

## **How to contact the appropriate authority**

Should you wish to report a complaint or if you feel that Trapped Ants has not addressed your concern in a satisfactory manner, you may contact the Privacy Commission. Please refer to <https://www.privacycommission.be>